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×		mycustomerconnect.com/tspapp/	+
		PicgramED	
	Username		
	Password		
		Login	
		Version: 1.0.6	
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This is the log in screen for the mobile solution. It can be reached using Google chrome on any device Tablet, Phone, or computer that has an internet connection. You would log in by using the user information that in in The Service Program user maintenance settings.

> Log Out		Service Program		
04/09/2014				
Todays Tasks	5			
Search Tasks.				
TW1008 Customer: ABBOTT, Assigned: R1 Type: Description:	DR JOHN			04/09/2014
Todays Stops	3			
Search Stops.				
You have no stops	today.			
Todays Invoid	ces			
Search Invoice	2S			
You have no invoic	es today.			
номе	TASKS	ROUTES	LISTS	G TRANS.

This is the main screen which you would reach when you log into the mobile app. From here you can select Tasks, Routes, Lists, or Transactions.

Service Progr	ram ×				
← → C	mycustomerco	onnect.com/	npktsp/index.p	hp	☆ 〓
Apps 🧰 sb	8 Training Calendar	🦻 All Calendar	🖔 Customer Supp	ort Por	» 🦲 Other bookmarks
۰ Log Out		Sei	vice Program		
04/09/201	4				
Today	ys Tasks				
O Sear	ch Tasks				
TW100	8				04/09/2014
Custome	r: ABBOTT, DR JOHN				0
Assigned Type:	I: R1				
Descripti	on:				
Today Sear	ys Stops				
You have	no stops today.				
Today	ys Invoices				
© Sear	ch Invoices				
You have	no invoices today				
	+ CREATI	:			
A	×		•		θ
HOME	CLOSE		ROUTES	LISTS	TRANS.

From the task menu you can view open tasks, closed tasks, create a task, or close a task.

Open Tasks 04/01/2014 Search Tasks Image:	• Back		Service Program	+ New
Odulizota Search Tasks Image: Construction of the second seco	Open Tasl	ks		
Search Tasks Image: Constraint in the second sec			04/01/2014	0
Crutos Autoration Asigned To: R1 * Para * Para Autoration Asigned To: R1 Autoration Asigned To: R1 * Cutomer: ABBOTT, DR JOHN *	Search Ta	sks		
TW1006 04/01/2014 Assigned To: R1 * Customer: * TW1008 04/09/2014 Assigned To: R1 * Customer: ABBOTT, DR JOHN * Type: * Desc: *	C prev			next 🔊
Assigned To: R1 Customer: Type: Desc:	TW1006			04/01/2014
TW1008 04/09/2014 Assigned To: R1 Image:	Assigned To: R Customer: Type: Desc:	1		۲
Assigned To: R1 Customer: ABBOTT, DR JOHN Type: Desc:	TW1008			04/09/2014
	Assigned To: R Customer: ABB Type: Desc:	1 OTT, DR JOHN		0
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If you select open on menu you will see open tasks again as in TSP they are color coded (red – past due, Yellow – due today, Green – due in the future). If you click on the task it will open the task and give you the details.



From within the task you have Task details (Information about the task, map the location, description Task specific notes), Task Questions (questions that have been set up in TSP), Check List (Checklist that has been set up in TSP), Equipment (Equipment that has been setup in TSP), Rentals, Line Items (add line Items), Add Pictures, and Footer options (signature and complete task). These can be accessed by selecting the plus next to the name.

• Back		Service Program		
Route Tickets				
		02/11/2014		0
Search Tasks				
C prev				next 🔊
ABBOTT, DR JOHN Route: R1 Stop: 1 Address: 735 18TH COI	URT_			02/11/2014
ADAMS, FRANK Route: R1				02/28/2014
Stop: 1 Address: 181 BEACHSI				
ABBOTT, DR JOHN Route: R1				04/02/2014
Stop: 2 Address: 735 18TH CO	URT			
		SCHEDULE		
		TICKETS		
HOME	TASKS	CLOSE	LISTS	trans.

On Route menu you can select Schedule which gives you the route schedule, Tickets where you can view the route tickets, and close.

Route Schedule			
	Select Date		O
Search Stops			
¢ prev			next ()
3	Reset		
ABRAHAMSON, KATHIE Route: R1 Frequency: Weekly Stop: 1 Date: 03/28/2014 Day: Friday Notes:			• Actions
ABBOTT, DR JOHN	Choose an action		Actions
Route: R1 Frequency: Weekly Stop: 2 Date: 03/28/2014 Day: Friday	Stop Details	Ø	
lotes: Check gate lock	Status: In Route	Ø	
	Status: On Site	Ø	
	Status: Complete	Θ	

From within the route schedule you have the action buttons which can be used to update status.

Route Tickets

Search Tasks Prev Ret ABBOTT, DR JOHN Route: R1 Stop: 1 ADAMS, FRANK O2/28/2014 Route: R1 Stop: 1 Address: 181 BEACHSIDE DRIVE ABBOTT, DR JOHN Route: R1 Stop: 2 ABBOTT, DR JOHN O4/02/2014 Point Poi		02/11/2014		O
ABBOTT, DR JOHN Route: R1 Stop: 1 Address: 735 18TH COURT ADAMS, FRANK Route: R1 Stop: 1 Address: 181 BEACHSIDE DRIVE Address: 181 BEACHSIDE DRIVE	Search Tasks			
ABBOTT, DR JOHN Route: R1 Stop: 1 Address: 735 18TH COURT ADAMS, FRANK Route: R1 Stop: 1 Address: 181 BEACHSIDE DRIVE ABBOTT, DR JOHN Route: R1 Stop: 2	S prev			next 👂
Route: R1 Stop: 1 Address: 735 18TH COURT ADAMS, FRANK Route: R1 Stop: 1 Address: 181 BEACHSIDE DRIVE ABBOTT, DR JOHN Route: R1 Stop: 2	ABBOTT, DR JOHN			02/11/2014
Stop: 1 Address: 735 18TH COURT ADAM S, FRANK Route: R1 Stop: 1 Address: 181 BEACHSIDE DRIVE ABBOTT, DR JOHN Route: R1 Stop: 2	Route: R1			6
Address: 735 18TH COURT ADAMS, FRANK O2/28/2014 Route: R1 Stop: 1 Address: 181 BEACHSIDE DRIVE ABBOTT, DR JOHN O4/02/2014 Route: R1 Stop: 2 Comparison of the second of the seco	Stop: 1			
ADAMS, FRANK O2/28/2014 Route: R1 Stop: 1 Address: 181 BEACHSIDE DRIVE O4/02/2014 Route: R1 Stop: 2	Address: 735 18TH COURT			
Route: R1 Stop: 1 Address: 181 BEACHSIDE DRIVE ABBOTT, DR JOHN Route: R1 Stop: 2	ADAMS, FRANK			02/28/2014
Stop: 1 Address: 181 BEACHSIDE DRIVE ABBOTT, DR JOHN Route: R1 Stop: 2	Route: R1			•
Address: 181 BEACHSIDE DRIVE ABBOTT, DR JOHN 04/02/2014 Route: R1 \$	Stop: 1			
ABBOTT, DR JOHN 04/02/2014 Route: R1 Stop: 2	Address: 181 BEACHSIDE DRIVE			
Route: R1 Stop: 2	ABBOTT, DR JOHN			04/02/2014
Stop: 2	Route: R1			0
	Stop: 2			
Address: 735 18TH COURT	Address: 735 18TH COURT			
			CUSTOMERS	
			LEADS	
CUSTOMERS LEADS				
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The Lists menu is where you can view the Customers, Leads, or Items.

• Back	Service Program	
Route Tickets		
	02/11/2014	0
O Search Tasks		
C prev		next 🔊
ABBOTT, DR JOHN		02/11/2014
Route: R1		•
Address: 735 18TH COURT		
ADAMS, FRANK		02/28/2014
Route: R1		•
Address: 181 BEACHSIDE DRIVE		
ABBOTT, DR JOHN		04/02/2014
Route: R1		•
Address: 735 18TH COURT		
		QUOTES
mycustomerconnect.com/mpktsp/close.html	ROUTES	CLOSE X

Trans. Is where you can view Open Invoices, Closed Invoices, and Quotes.