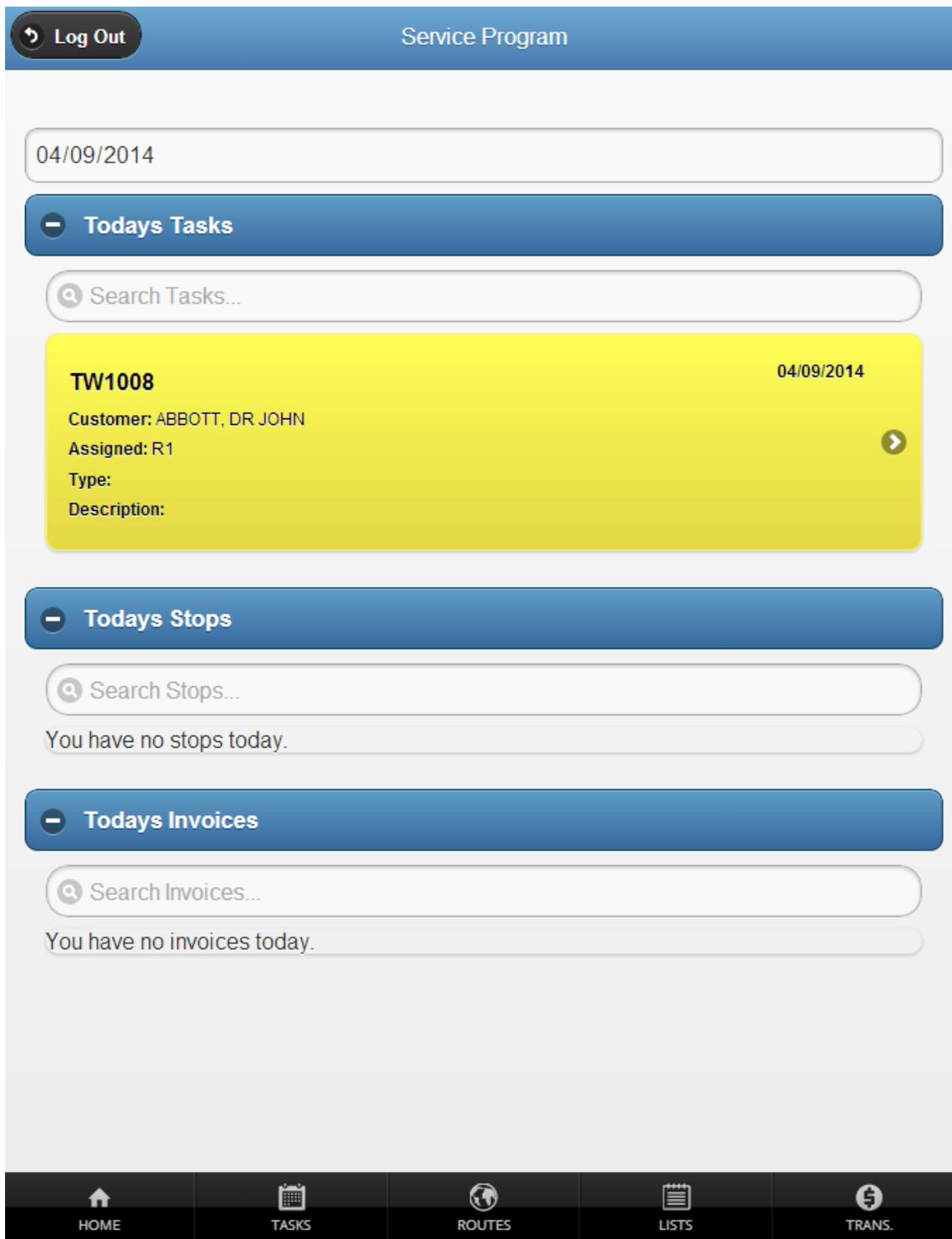This is the log in screen for the mobile solution. It can be reached using Google chrome on any device Tablet, Phone, or computer that has an internet connection. You would log in by using the user information that in in The Service Program user maintenance settings.

This is the main screen which you would reach when you log into the mobile app. From here you can select Tasks, Routes, Lists, or Transactions.
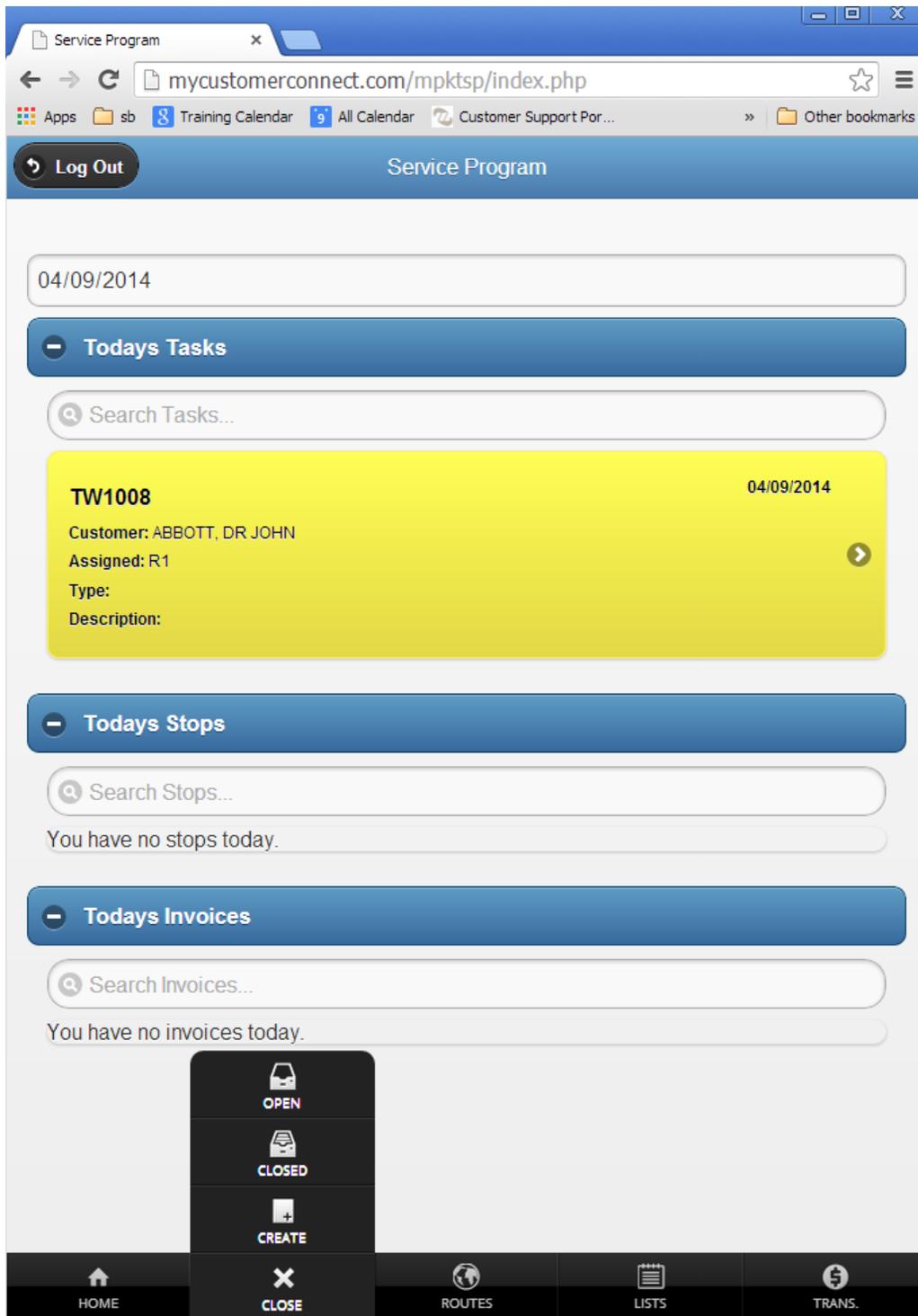
From the task menu you can view open tasks, closed tasks, create a task, or close a task.
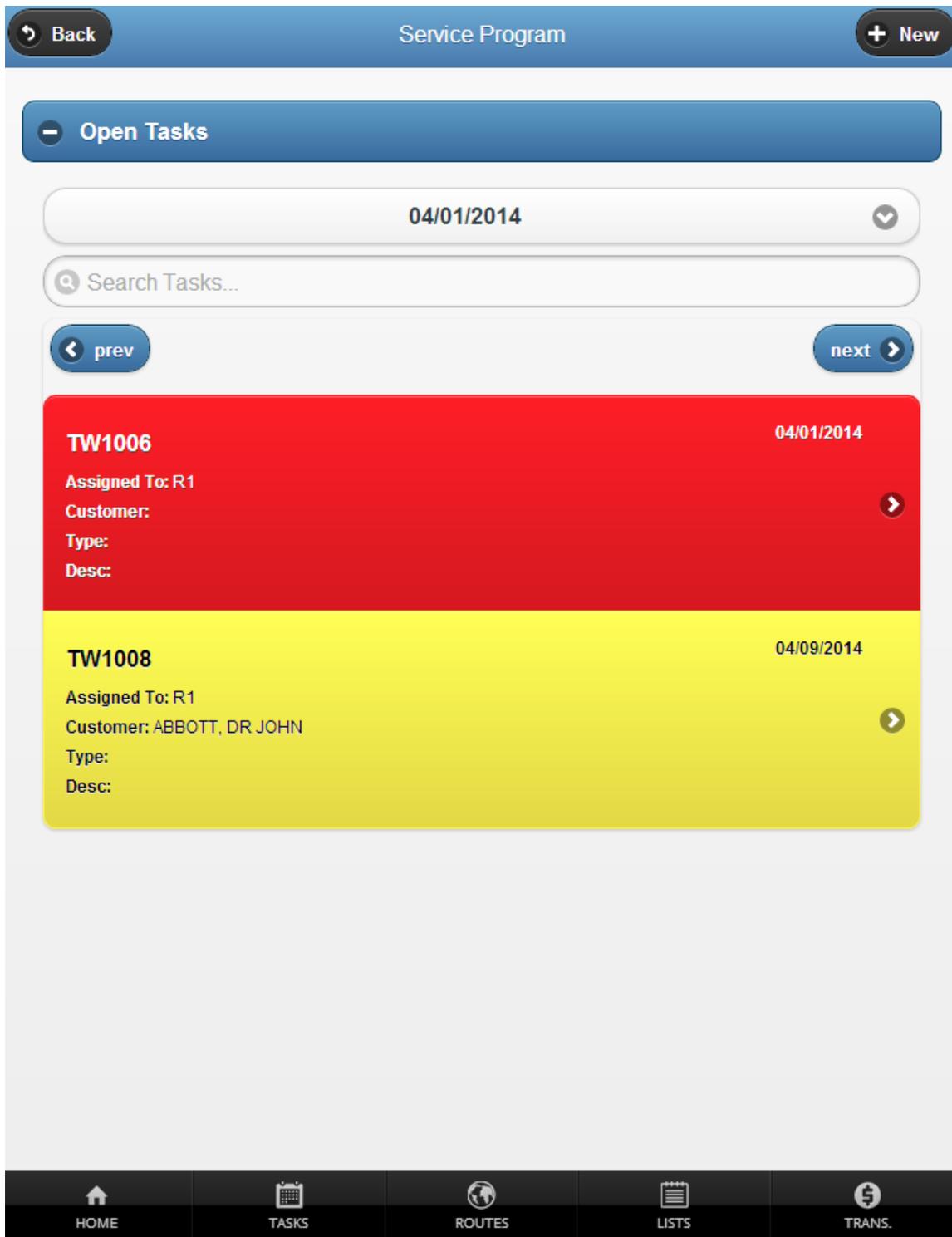
If you select open on menu you will see open tasks again as in TSP they are color coded (red – past due, Yellow – due today, Green – due in the future). If you click on the task it will open the task and give you the details.

⊕ **Task Details**

⊕ **Task Questions**

⊕ **Check List**

⊕ **Equipment**

⊕ **Rentals**

⊕ **Line Items**

⊕ **Add Pictures**

⊕ **Footer**
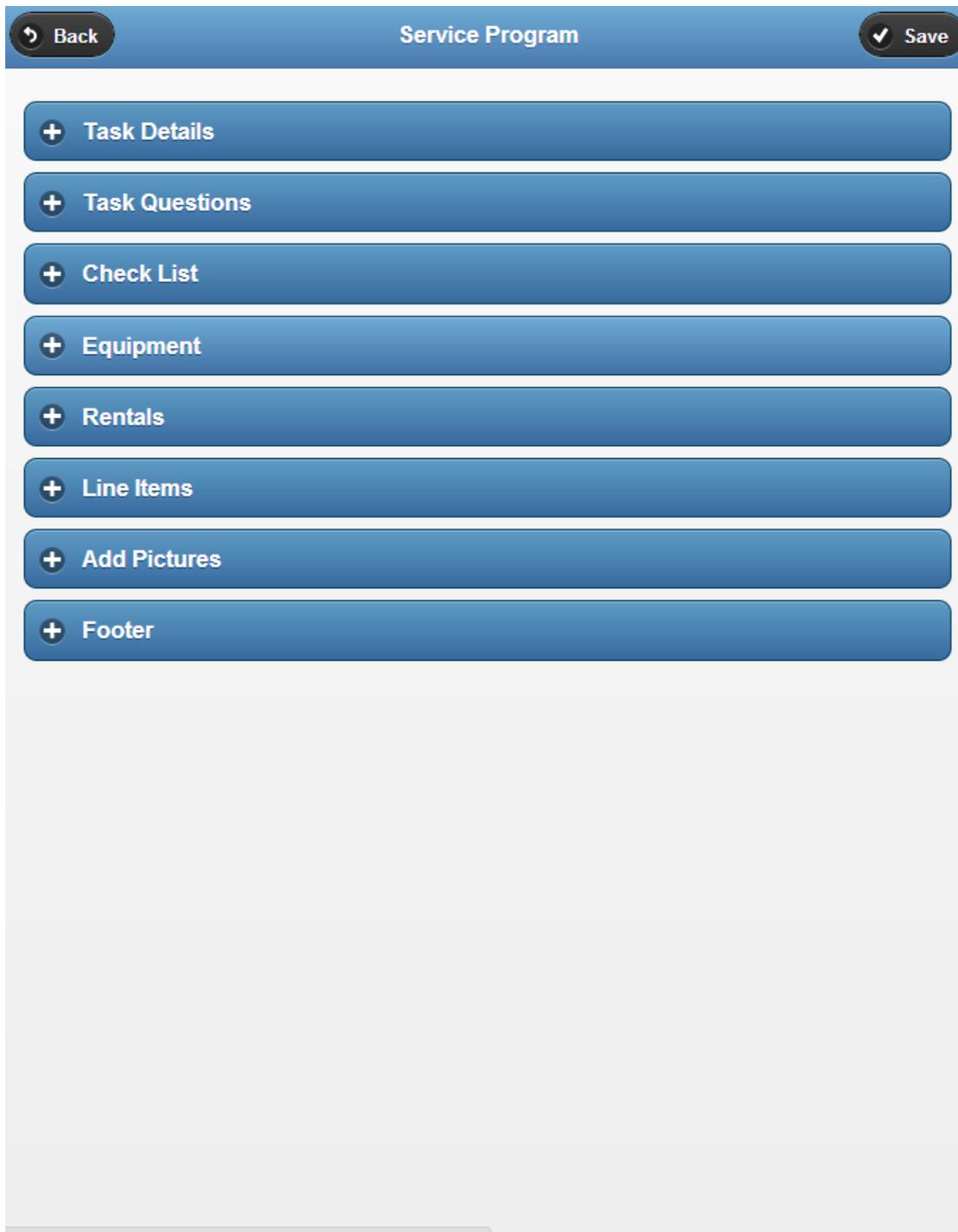
From within the task you have Task details (Information about the task, map the location, description Task specific notes), Task Questions (questions that have been set up in TSP), Check List (Checklist that has been set up in TSP), Equipment (Equipment that has been setup in TSP), Rentals, Line Items (add line Items), Add Pictures, and Footer options (signature and complete task). These can be accessed by selecting the plus next to the name.
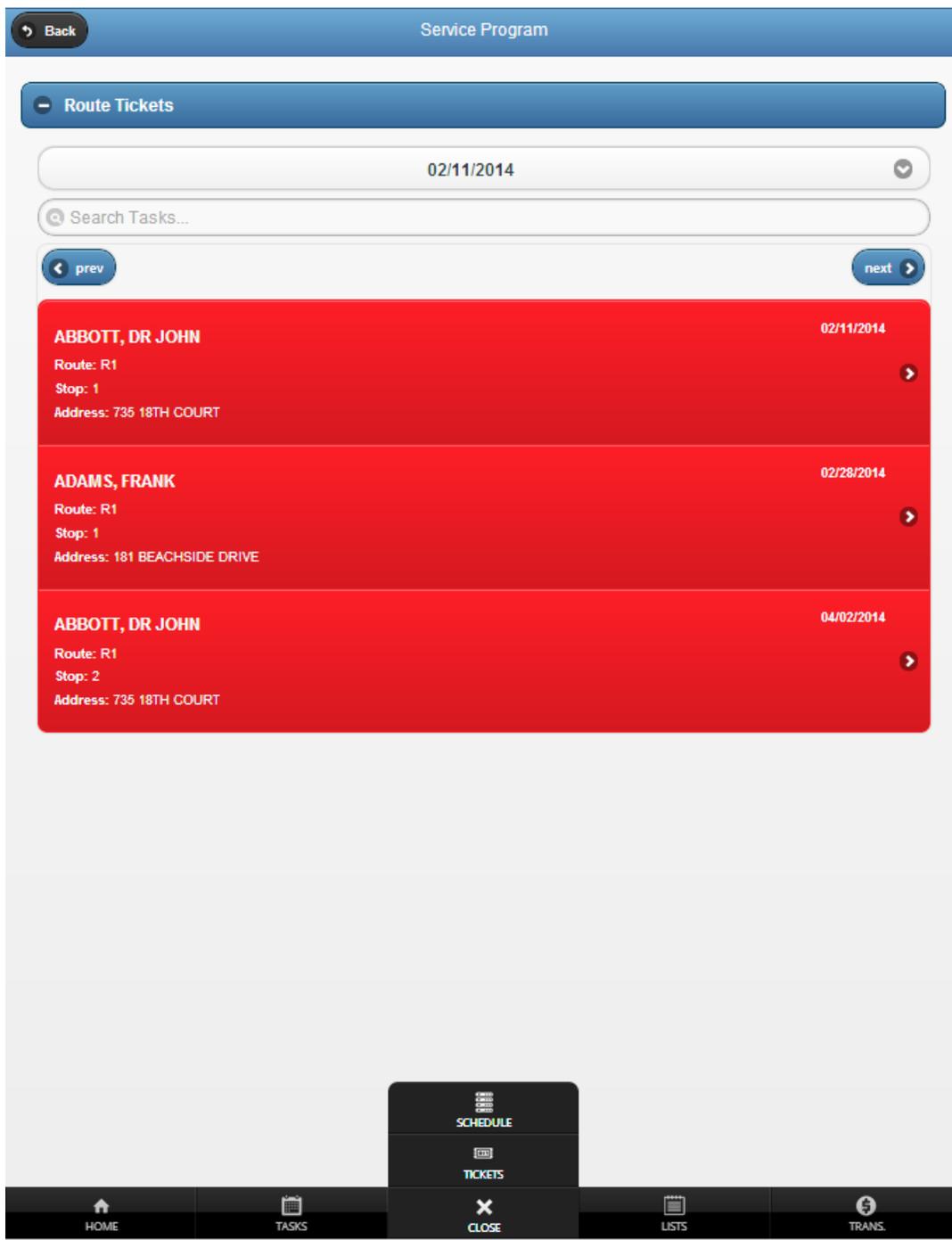
On Route menu you can select Schedule which gives you the route schedule, Tickets where you can view the route tickets, and close.

Route Schedule

Select Date ⌄

🔍 Search Stops...

◀ prev   next ▶

↻   Reset

ABRAHAMSON, KATHIE   ⚙ Actions...
Route: R1 Frequency: Weekly Stop: 1
Date: 03/28/2014 Day: Friday
Notes:

ABBOTT, DR JOHN   ⚙ Actions...
Route: R1 Frequency: Weekly Stop: 2
Date: 03/28/2014 Day: Friday
Notes: Check gate lock

Choose an action	
Stop Details	❯
Status: In Route	❯
Status: On Site	❯
Status: Complete	❯

🏠 HOME   📅 TASKS   🌐 ROUTES   📋 LISTS   💲 TRANS.
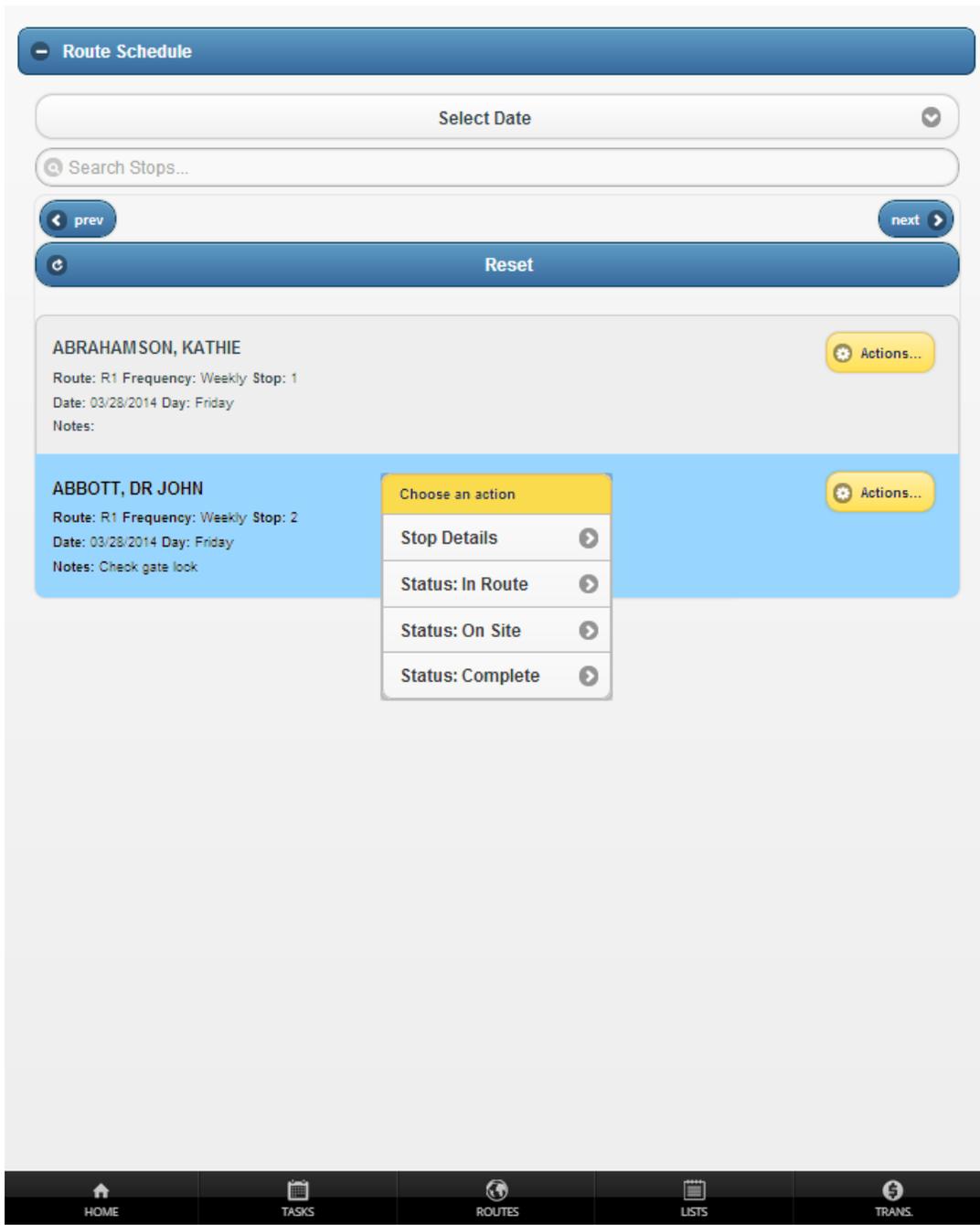
From within the route schedule you have the action buttons which can be used to update status.

Route Tickets

02/11/2014	⌄

🔍 Search Tasks...

◀ prev   next ▶

ABBOTT, DR JOHN   02/11/2014
Route: R1
Stop: 1   ❯
Address: 735 18TH COURT

ADAMS, FRANK   02/28/2014
Route: R1
Stop: 1   ❯
Address: 181 BEACHSIDE DRIVE

ABBOTT, DR JOHN   04/02/2014
Route: R1
Stop: 2   ❯
Address: 735 18TH COURT

👤
CUSTOMERS

👤
LEADS

🛒
ITEMS

🏠   📅   🌐   ✖   💲
mycustomerconnect.com/mpktsp/close.html   ROUTES   CLOSE   TRANS.
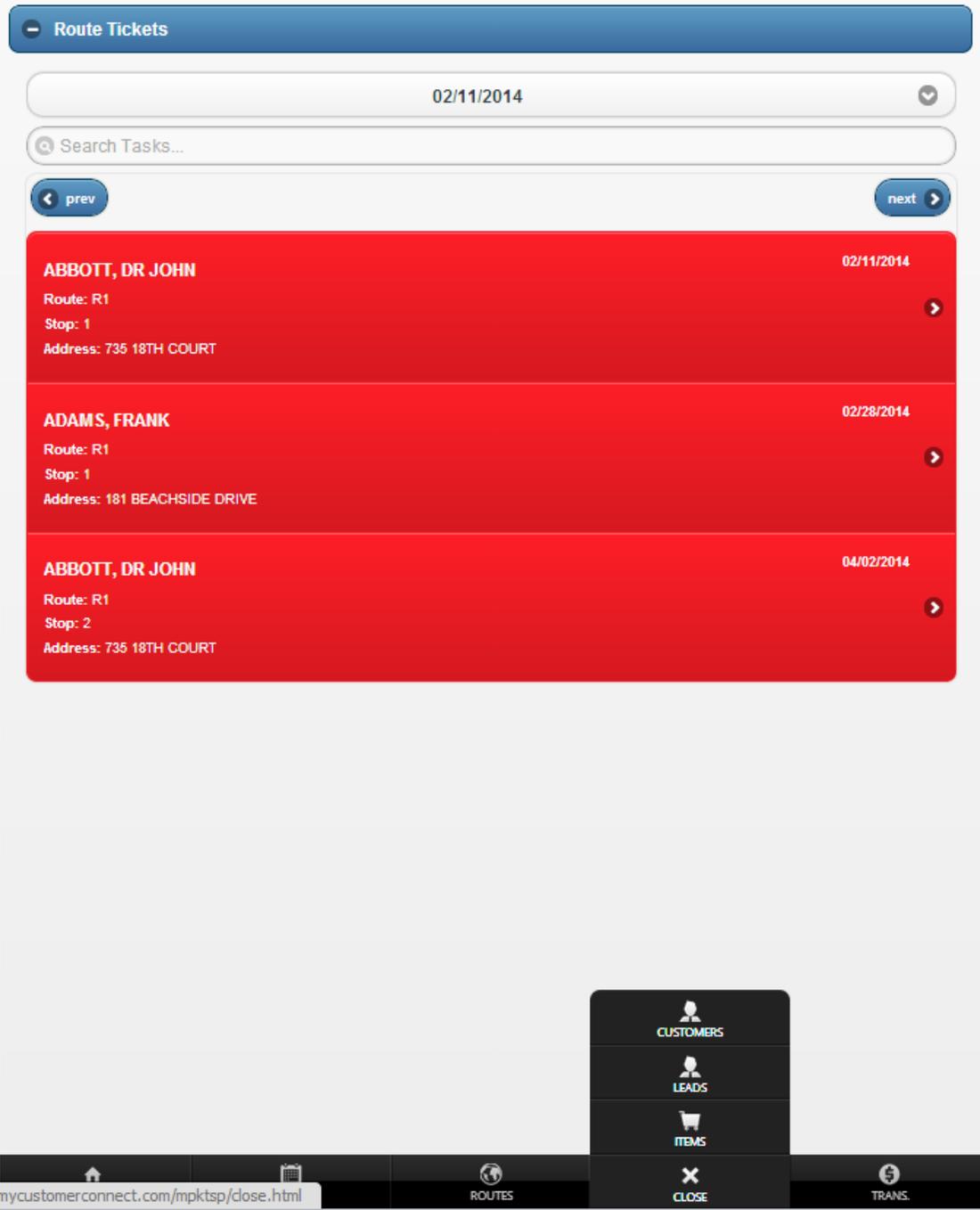
The Lists menu is where you can view the Customers, Leads, or Items.

Route Tickets

02/11/2014

Search Tasks...

prev   next

ABBOTT, DR JOHN   02/11/2014
Route: R1
Stop: 1
Address: 735 18TH COURT

ADAMS, FRANK   02/28/2014
Route: R1
Stop: 1
Address: 181 BEACHSIDE DRIVE

ABBOTT, DR JOHN   04/02/2014
Route: R1
Stop: 2
Address: 735 18TH COURT

OPEN INVOICES

CLOSED INVOICES

QUOTES

mycustomerconnect.com/mpktsp/close.html

ROUTES   LISTS   CLOSE
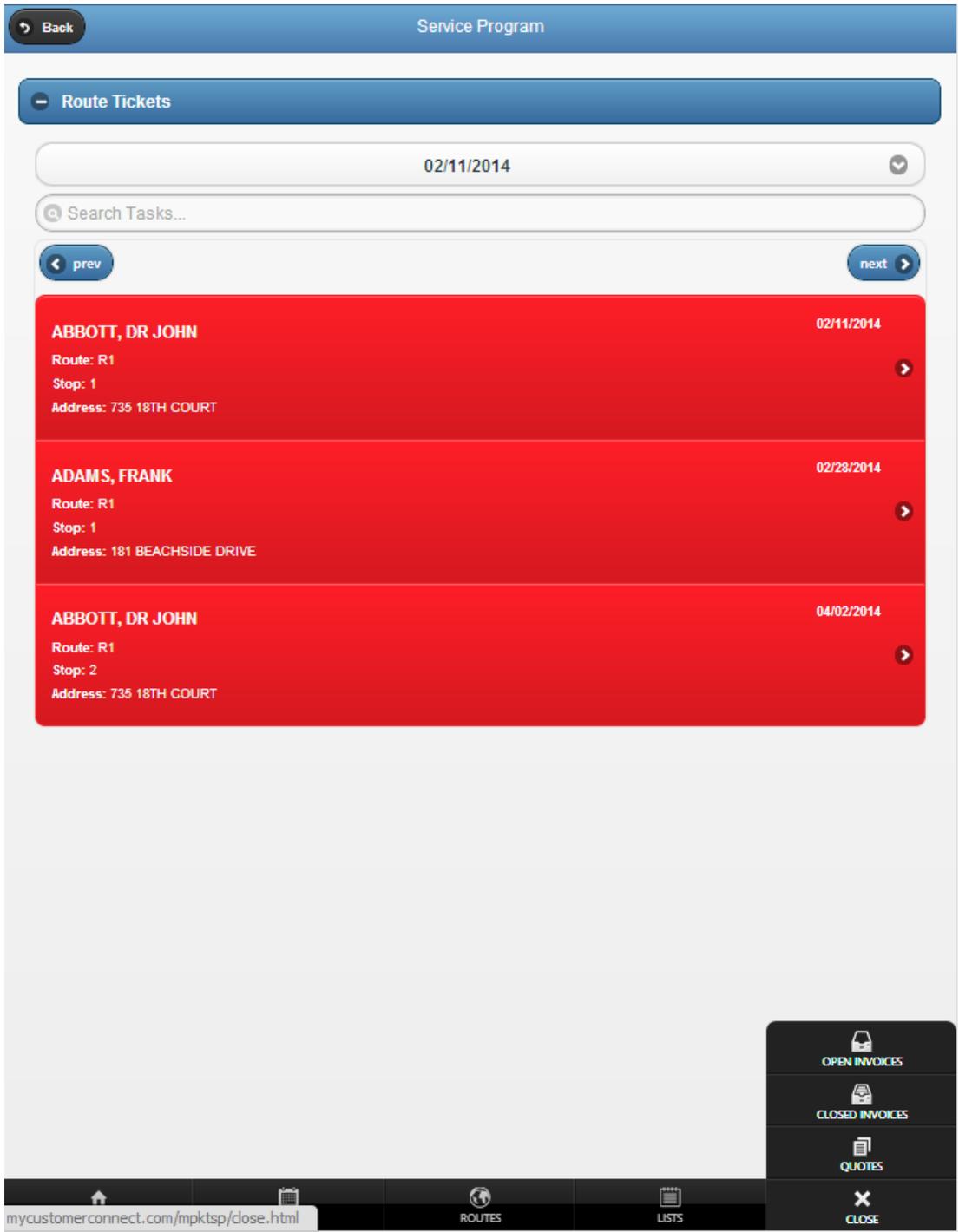
Trans. Is where you can view Open Invoices, Closed Invoices, and Quotes.